

Robust Details Limited

Part E robust details scheme

Quality Policy Statement – extracted
from the RDL Quality Manual

Extracted from the RDL Quality Manual

1 Quality policy statement

1.1 Quality policy statement

- 1.1.1 We are committed to providing the house-building industry with an effective Part E Certification Scheme complying with BS EN 45011:1998 'General requirements for bodies operating product certification systems'.
- 1.1.2 The Part E Scheme provides separating wall and floor type-specifications for use as an alternative means of achieving compliance with Requirement E1 in Schedule 1 of The Building Regulations (England and Wales). It also provides a means of assigning credits to dwellings under the Code for Sustainable Homes (CSH) and EcoHomes.
- 1.1.3 Our impartiality is safeguarded by a Standards Committee which enables participation of all parties significantly concerned in the development of policies and principles regarding the content and functioning of the certification system.
- 1.1.4 Our Standards Committee has a direct route to UKAS for use in the unlikely event that it ever needed to make representations to the executive management in relation to compliance with the Requirements of EN45011 and did not get a satisfactory response within a reasonable time.
- 1.1.5 Our policies and procedures are non-discriminatory and are not applied in a discriminatory manner or used unfairly to impede or inhibit access to the development of Robust Detail (RD) type-specifications or product certification.

- 1.1.6 We make plot registration (certification) services available to all applicants who can demonstrate that their activities fall within the scope of certification. Access to certification is not dependent upon the size of the developer, membership of any other organisation or the quantity of any certificates already issued. No undue financial or other conditions are attached to plot registration (certification) services.
- 1.1.7 We do not provide any products or services that could compromise the confidentiality, objectivity or impartiality of the plot registration (certification) process or associated decisions.
- 1.1.8 Certification requirements, evaluation and certification decisions are confined to those matters specifically related to the scope of the certification.
- 1.1.9 The Part E Scheme standards are:

Standards	Document	Responsibility
RD population overall compliance rate	Quality policy statement (see 1.1.10)	Board of directors
RD assessment criteria	Test and performance requirements (RD009)	Standards Committee
RD type-specifications	RD Handbook	Standards Committee
Benchmark test criteria	RD Handbook	Standards Committee

1.1.10 We aim to ensure that at least:

- 95% of the overall population of certified dwellings, and
- 95% of each RD type in certified dwellings

achieve or exceed the performance standards set down in Approved Document E in relation to Requirement E1 in Schedule 1 of The Building Regulations (England and Wales).

1.1.11 We undertake to withdraw or suspend any RD specification if the corresponding built structures consistently fail to achieve our target compliance rate.

1.1.12 This policy is presented to all new directors, committee members and certification personnel, and implemented and made freely available at all levels via RDL's intranet and web site.